

FREQUENTLY ASKED QUESTIONS

Home Page Overview & FAQs

The Home Page brings together weekly data about your class(es) into a single view. From the Home Page, review weekly student usage stats, access messages from students, determine what students are currently working on in DreamBox Math and more.

Navigating the Home Page

Use the filters at the top of the page to view data. You can view This Week or Last Week. You can also select a specific classroom or student to filter your selection. DreamBox Math uses a seven-day week, counting lessons completed from Sunday to Saturday. This Week includes data for today. In the top right corner, next to the filters, you can see the Date Range selected to understand the days you are viewing.

The top right also includes the current standards selected. This is important for a number of metrics and alerts found on your Home Page. To change your standards, simply click on the blue text and available standards will be shown for you to choose from.

Student Usage

The Student Usage section of the Home Page allows you to see student usage at a glance, including the last activity completed and total time and lessons completed on DreamBox Math for the selected week.

Your students' names, for the classroom selected, appear in the left column.

- Next to each student's name is a Message Icon. Click on this to create a new message to a specific student or to read a message sent by that student. You will see a red dot on the message icon next to each student's name once they have read, reacted or responded to a message.
- Last Activity Completed shows the last lesson attempted. You will see:
 - Not Placed. Launchpad has not been completed, meaning that the Launchpad baseline assessment is in progress or has been activated and not yet completed for this student
 - Lesson Paused, meaning the student's lesson is in progress
 - Completed with Understanding, meaning the student demonstrated proficiency at the concept presented in the lesson
 - Completed without Understanding, meaning the student finished the lesson but did not show proficiency in the concept based on their answers
 - No Activity, meaning the student has not logged in
 - No Lesson Activity, meaning the student has logged in but has not played a lesson (e.g., spent time in the Arcade)
- Total Time shows the total amount of minutes each student completed during the selected timeframe. Click the up and down arrows next to Total Time to sort the column to easily identify which students are not active in DreamBox Math. DreamBox recommends K-2 students spend 30-60 minutes on DreamBox Math per week and 60-90 minutes for grades three and up.
- Total Lessons show the total number of lessons each student completed during the selected timeframe. Click the up and down arrows next to Total Lessons to sort the column to easily identify which students are meeting the 5+ lessons per week goal.

Assignments

DreamBox Assignments helps you guide student learning. Click “Add Assignment” to be taken to our Assignment page where you can select a short-term or long-term assignment and choose the assignment’s duration. Assigned lessons are marked with a special blue icon in the student’s experience.

Alerts and Achievements

This section highlights which standards and lesson groups your students have completed for the selected week as well as which students may need your attention. Select the drop-down arrow to view details for each category. To view a different classroom, select the classroom on the navigation bar.

Currently Playing

This section provides you with insight into what Lesson Groups your students are currently working on as well as what Grade Level and Domain will update throughout the week. When you are preparing for your upcoming week, you can look at where your students played last week and use this information to create small groups for specific focus areas, send student messages or make assignments.

Roster Management

The Roster Management section provides educators with an easy-to-find source for information about their class roster, accessing DreamBox Math, and connecting with Learning Guardians. The information is based on your district’s login settings and the most recent roster information shared with DreamBox by your school or district.

Click on “Print Login Cards” to print out cards with student login information. This is intended for students who log in directly through their school’s login page and does not include information who log in through single sign-on.

Use the letters to provide your students’ Learning Guardians with directions on how to access their Family Dashboard. Use the Family Access letter (on the right side of the table) to share information or the Single Sign On Letter (at the top of the table) if your students log in through a district portal.

Frequently Asked Questions

What days are included in this week?

DreamBox Math uses a seven-day week, counting lessons completed from Sunday to Saturday. This Week includes data for today. In the top right corner, next to the filters, you can see the Date Range selected to understand the days you are looking at.

Are students spending enough time in DreamBox Math to meet my goals?

DreamBox Math recommends students play 5 lessons per week. Use the far-right column of Total Lessons to see which students have met the 5 lessons per week goal and have the green checkmark noting their achievement. You can sort this column by clicking on the grey arrows at the top of the column.

How do I identify students who need help?

The Alerts and Achievement section includes a “May Needs Attention” tab that identifies students who may need your help. Click “View Student Activity” and observe recent lessons students have completed. Note, a student may receive a “May Needs Attention” alert and then continue to play that lesson, finishing by showing proficiency. The alert is simply a point-in-time notification that if in three of the last five lessons the student “completed without demonstrated understanding” we flag as may need attention.

How do I support my students?

The Messaging feature is a great tool to support your students. Click on the Message icon next to any individual student to send a one-to-one communication. This is great to congratulate a student who is meeting their lesson goal, check in with a student who may have paused a lesson or encourage a student who appears to be struggling. You can also use the “New Message” button in the upper right corner of the Student Usage section to send a message to your entire class. This is perfect for reinforcing concepts you taught during classroom instruction and reminding students to complete their lesson goals. DreamBox provides pre-written messages for you to quickly and easily send notes to your students. If you send a DreamBox message and your student’s environment is set to Spanish, they will see the message translated into Spanish. If you type your own message, the student will see exactly what you type.

How do I see daily or monthly usage?

Your Home Page provides an easy way to look at weekly student usage data for This Week and Last Week. To see a month's worth of usage data, click on "View Monthly Usage Report" on the top right of this section. You can also navigate to the Monthly Usage Report by clicking Reports in your top navigation and selecting Student Usage Report. If you scroll down on the Student Usage Report, you can see usage broken down by day and week. The Student Usage Report updates nightly.

How can a student have no time, but lessons completed?

When a student has not closed out / logged out of DreamBox Math, our timer continues to calculate the time spent even if the student is no longer playing. This will automatically stop after two hours and the proper time is reflected in the table. During this window, however, a lesson may show complete (as the student completed the lesson before closing their laptop) but our system has not recognized the student as inactive, which stops the timer.

How can a student have 50 minutes of time, but no lessons completed?

This scenario could happen for a variety of reasons. One, a student could be spending time in the engagement areas and completing games instead of completing lessons. You can use the messaging feature to encourage the student to complete lessons. Two, the student may be having difficulty in a lesson and is struggling to complete it. Use the Activity Report to look for more information about what the student is doing in DreamBox Math.

How do I update settings to personalize my students' learning experience?

The Settings section of our site is home of personalization settings to help you with your classroom. Within Settings, which can be found by clicking the button at the top of the Home Page:

- Use the Roster tab to pick the language option that best meets each of your students' needs or use the Class Settings tab to set language for an entire class.
- Use the Engagement Restrictions to determine when your students should have focused learning time and when they can take learning breaks to explore the engagement areas.
- If you have students in 2nd, 3rd or 4th grade, refer to the Learning Environment tab to make sure each student is in the environment that best fits their learning needs. By 3rd grade, most students are ready for the 3+ environment.
- If your students haven't yet logged in to DreamBox Math for the first time, you can also check and update (as necessary) their Initial Placement in the Roster tab. If your students have already started playing, don't worry, we'll adapt their learning journey from their first lesson to ensure students are working in their just right spot.

What do the colors on the lessons mean?

As students progress toward, meet, and exceed their goals the colors around their lesson total will shift from green (5 lessons completed), to purple (10 lessons completed), to gold (15 lessons completed).



For additional supporting resources and contact information, visit dreambox.com/support.



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